If you're worried, we're listening

Are you worried about a change in how you or your loved one is feeling? Follow these steps:



Raise your concerns with a staff member

Tell your nurse or doctor "I'm worried about..."



If you're still worried, tell staff again

A senior doctor and nurse will be asked to review within 30 minutes



If you're still worried, keep talking with staff

Senior staff will speak with your senior doctor

At any time you can ask for a Medical Emergency Response call or dial

1800 111 333

to escalate your concerns.



