



Snapshot

Annual summary
2023 - 2024



Government
of South Australia

Health

Central Adelaide
Local Health Network

A message from the Governing Board Chair and Chief Executive Officer

In 2023-24, CALHN continued its commitment to delivering a cohesive, consumer-centred health service that evolves with our community's needs thanks to the care, expertise and compassion of our workforce.

Among our key achievements was the completion of the Kangkanthi clinical services building at The Queen Elizabeth Hospital (TQEH), a state-of-the-art facility developed with input from consumers and our workforce.

Kangkanthi, meaning "to care" marks the culmination of a \$314 million redevelopment project and embodies CALHN's dedication to culturally safe and welcoming spaces.

We also strengthened critical services at the Royal Adelaide Hospital (RAH), where an enhanced emergency department, featuring a rapid assessment zone, now accelerates patient care.

This year, the RAH Trauma Service achieved Level 1 verification, reaffirming its role as South Australia's top trauma centre, while the SA Adult Burns Centre celebrated 50 years of pioneering care, now treating thousands of patients annually.

Out-of-hospital initiatives such as the Sefton Park Hospital Avoidance Program (now referred to as BRIGHT) continued to meet community needs, reducing hospital admissions by offering effective care close to home. The opening of a second BRIGHT location at Woodville demonstrates the importance of this service.

We continue to look at ways to provide care for the community and in October we opened the Care of the Older Persons and Community Transition service at Hampstead Rehabilitation Centre. This site is a temporary place for older patients to receive care outside hospital while they await their next place in the community.

Our dedication to supporting our workforce remains paramount. In April we held our first LeadershipSpace professional development forums to strengthen leadership skills and foster collaboration across our teams with more than 1,000 staff participating.

This year, we also released three guiding frameworks—our consumer, clinical, and research strategies—that will shape CALHN's future. These strategies ensure that patient-centred, sustainable and high-quality care continues to drive our work.

The Board and Executive team are immensely proud of CALHN's achievements and the efforts of our skilled, multidisciplinary workforce.

Thank you to the more than 17,000 clinical and clinical support staff who provide exceptional care for patients and their loved ones.

We look forward to continuing to deliver safe and connected care as we work towards being a world-class network that meets the ever-changing needs of South Australians in the years to come.



Raymond Spencer
Chair, CALHN
Governing Board



Emma McCahon
CALHN Chief Executive
Officer

About us and our community

Central Adelaide Local Health Network is responsible for promoting and improving the health of the central metropolitan Adelaide community, providing specialised care through integrated healthcare and services.

Our consumers and our community are central to everything we do, and we strive to deliver world-class care and lead world-class research that is responsive to their needs.

CALHN brings together five primary sites:

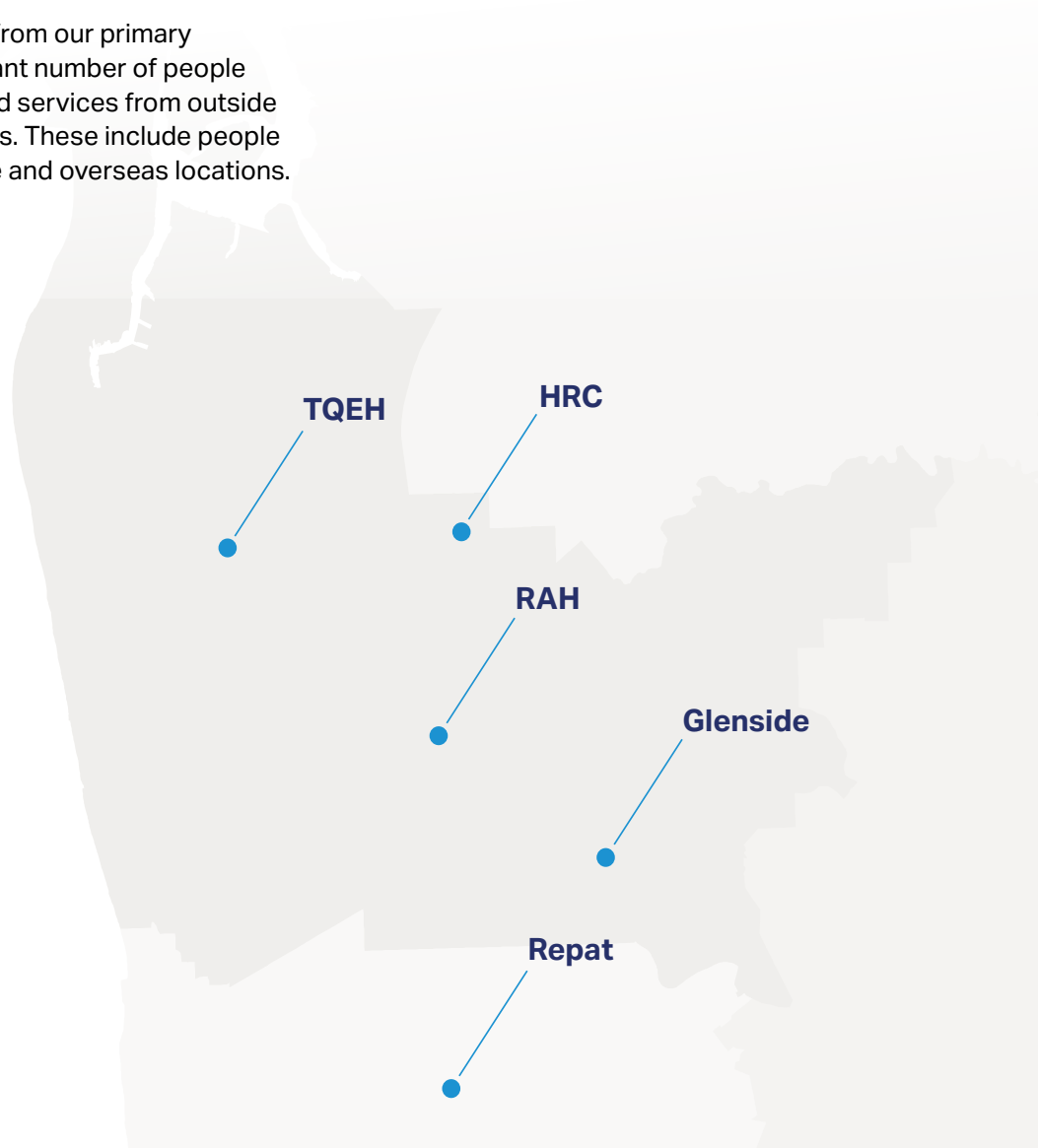
- Royal Adelaide Hospital (RAH)
- The Queen Elizabeth Hospital (TQEH)
- Glenside Health Services
- Hampstead Rehabilitation Centre (HRC)
- Statewide Rehabilitation at The Repat Health Precinct

In addition to serving those from our primary catchment region, a significant number of people access our highly specialised services from outside these geographic boundaries. These include people from rural, remote, interstate and overseas locations.

We also deliver diverse specialised community and clinical health services at many locations across the state including through SA Prison Health.

Statewide clinical support services include:

- SA Pathology
- SA Medical Imaging
- BreastScreen SA
- SA Pharmacy
- SA Dental



The year in review

2023



- TQEH named the Most Outstanding Hospital by the Australian Patients Association (APA) Annual Awards.
- RAH trauma service achieves L1 Verification.
- Trial commences for the Complex Discharge Hub
- CALHN recognises NAIDOC week with activities across our sites
- CALHN Professional Accountability Program expands to include our nursing workforce.



- CALHN launches Research Strategy 2023-2028.
- Release of CALHN's Consumer Strategy to guide how we engage and interact with the community.
- Team Kuma from SA Dental win CALHN's inaugural Reconciliation Cup.



- RAH Burns Unit celebrates 50 years of delivering exceptional patient care, ground-breaking research and innovative practices.
- Ten CALHN teams are selected as finalists in the 2023 SA Health Awards, and six go on to win their category.

JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
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- CALHN's Young Adult Clinic celebrates 10 years of creating positive impact for those with kidney disease and/or kidney transplant recipients.
- Simple but effective patient pre-surgery program Sip til Send is launched at the RAH.



- CALHN releases new Clinical Strategy.
- CALHN celebrates 10 years of Rehabilitation in the Home (RITH).
- CALHN releases new Safety and Quality Capability Framework to support our workforce to provide patient care.



- Smoking ceremony held at site of new TQEH Mental Health Rehabilitation Facility to pay respect to traditional custodians and cleanse the land prior to construction.
- RAH consolidates its place in top 15 Australian hospitals in the 2023 World's Best Hospitals rankings.



2024



- CALHN welcomes Emma McCahon as new CEO.
- Adelaide Sexual Health Centre relocates to Currie Street.
- 60 new graduate nurses recruited through the Transition to Professional Practice Program.
- Pregnancy Advisory Centre moves to a modern facility on Port Road.



- CALHN researchers and clinicians win two innovation awards in the 2023 Premier's Excellence Awards.



- CALHN nurses win four category prizes at the 2024 Nursing and Midwifery Excellence Awards.
- Award-winning RAH program Advanced Recovery Room Care (ARRC) celebrates its third birthday, highlighting the importance of early, evidence-based clinical management.
- CALHN and other LHNs enter Code Yellow due to high demand for healthcare services.
- Inaugural CALHN Leadership Space takes place.

JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
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- CALHN's SABR (stereotactic ablative radiotherapy) program celebrates the 10-year anniversary of treating its first patient. SABR delivers high doses of radiation to tumours while limiting exposure of surrounding healthy organs.



- CALHN sites commence use of SA Health's statewide eReferral program to streamline patient referrals.



- In advance of its official opening, CALHN staff and nearly 400 members of our community enjoy tours of the new Kangkanthi building in the TQEH precinct.



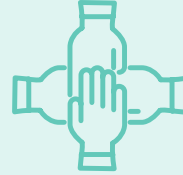


A year across the network

Our people



17,566
Total staff



296
Volunteers



7,218
Nursing Staff



2,196
Medical Professionals



3,368
Allied Health + Scientific Health

In our hospitals



127,033
Emergency department presentations



53,627
Ambulance arrivals



80,463
Inpatients discharged



78,142
People who went home the same day



7,504
Mental health separations



1,065,293
outpatient appointments

SA Dental

113,719 Children visited a SA Dental service

195,215 Adults visited a SA Dental service

SA Pathology

903,015 SA Pathology requests ordered by CALHN

17,950,952 SA Pathology tests conducted

SA Medical Imaging

335,472 X-rays

37,141 MRIs

6,169 PET Scans

SA Pharmacy

1,688,112 Items dispensed by SA Pharmacy



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