

2020 PATIENT INCIDENTS

The Safety Learning System (SLS) is used to report any incidents that could have or did lead to any form of harm to a patient. All incidents logged to the SLS system are investigated and any learnings are used to improve the quality of our service.

TOTAL INCIDENTS RECORDED

2018 - 20,037
 2019 - 19,203
2020 - 18,465



5 INCIDENTS/100 OBD'S

OBD = Occupied bed days, the total number of bed days of all admitted patients accommodated during 2020. This number is calculated by the number of inpatients at midnight each day.



TOP THREE INCIDENT CLASSIFICATIONS



Challenging behaviour incidents



Medication incidents



Patient falls and other injuries

TYPES OF INCIDENTS REPORTED FOR THESE CLASSIFICATIONS



Of 18,465 incidents 24 were deemed Actual SAC 1s and 102 were Actual SAC 2s



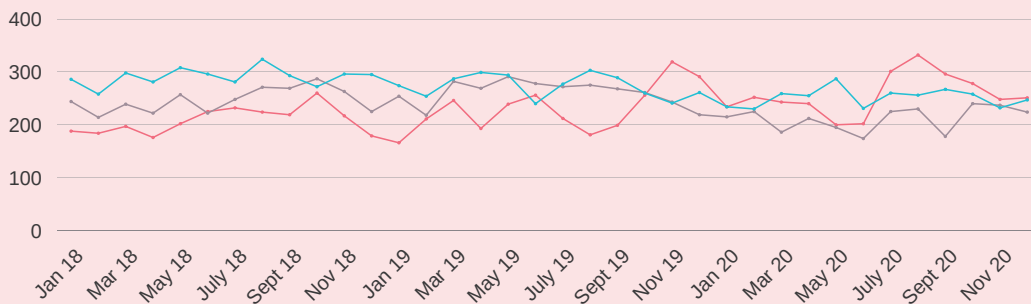
The most serious incidents are rated as Safety Assessment Code (SAC) 1 or SAC 2s. The rating assigned is based on the SAC matrix of consequence or outcome and the likelihood of reoccurrence.

TOP THREE TYPES OF CHALLENGING BEHAVIOUR

Disruptive or aggressive behaviour

Unapproved Leave

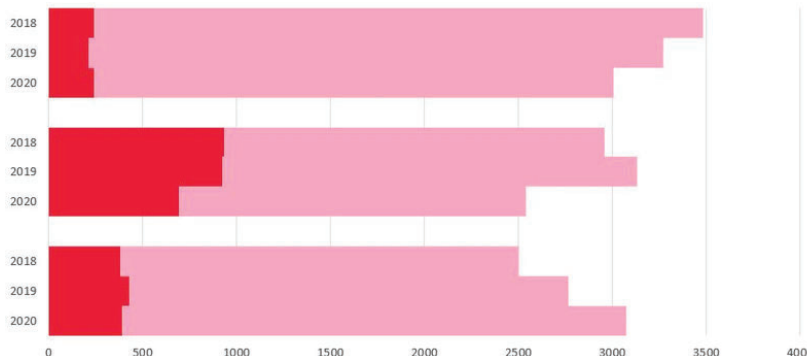
Physical abuse, or violence



INCIDENT RATES PER MONTH 2018 - 2020

Red = Challenging behaviour
Grey = Patient Falls
Blue = Medication incidents

CHALLENGING BEHAVIOUR



PATIENTS FALLS

MEDICATION INCIDENTS

Red = Harm caused to an individual or the organisation

Pink = No harm caused to an individual or the organisation / near miss